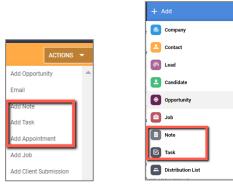
#### Notes, Tasks, and Appointments

#### Creating the Note, Task or Appointment

Add a Note, Task or Appointment from either a person record (Candidate or Contact or the List View slideout for the entity) or from a record associated to a person (Job, Placement, Lead or Opportunity). Additionally, you can add a Note or Task from Fast Add.

### You cannot add these items from a Company record directly as they relate to activity with a person.

When created from the Job, Placement, Lead or Opportunity, the Note is associated to the person but references the record. Additionally, you can add a Note or Task from fast Add.





**Note Templates**. Create Note Templates to make entering Notes easier or to guide users on what information to capture. Templates can be Public or Private. To set up Note Template, select **Add > Note > Note Template > New**.

Add Note Te	mplate	1	Add Note	
OWNER	RonNvisia HTI-Socel		III NOTE TEMPLATE -	
TEMPLATE NAME	✓ Industria/Borening		Styles -   Ste -   B I U A-   II II	
VISIBILITY	2/100		Enter your note text here. Reference people and distribution lists using () (e.g. ().John Smith). Reference other records using if (e.g. #Project Manager).	
IOTE	Styles -   Size -   B I U A.   II II			
	When are you available to start work?			
	What are you most interested in?	(€)	ACTION	.
	Can you work second or third shift?	T		- 1
	Do you have reliable transportation?		ABOUT	۹
	body			- 1

**Note Drafts**. Access and complete in progress Notes via Drafts. Go to **Add > Note > Drafts** and select the incomplete Note.





#### Associating the Note

You can associate a Note to persons or distribution lists and reference the Note to other entities

- Use @(person including colleagues, Distribution List) and # in the body of the Notes
  - # references are populated to Additional References
- Pick an Action to properly categorize the Note
- Select additional Contacts or Candidates in About
- Select Job, Placement or Opportunity in Additional References

COMMENTS				
Styles - S	:e- B <i>I</i> <u>U</u>	<u>A</u> - ;= = ⊕	-16 ee	
@MelissaAnd	erson HTI-Sixcel 👭	lew Industrial Cont	ract Job	
body				
body				
body				
ACTION				
ACTION Outbound Call				
ACTION Cutbound Call COPY NOTE No Yes Execut Car	ddate Connens with this	ran <sup>2</sup>		
ACTION Cutbound Call COPY NOTE No Yes		1019		

#### Actions and emails from the Note

You can schedule either a Task or Appointment from the Note, as well as set an Email Notification.

	Email Notification	
SCHEDULE NEXT ACTION	INTERNAL USER	Q
None Appointment Task	DISTRIBUTION LIST	٩

#### Viewing Notes

View Notes on the entity Notes tab, from the List View slideout and if configured, from the Overview Recent Notes card

Bullhorn References

- <u>Notes FAQ</u>
- Using Notes
- <u>Managing Note Templates</u>



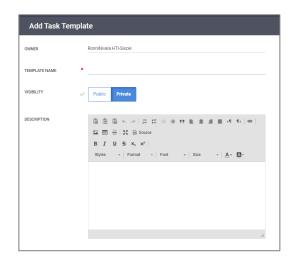
#### About Tasks

Tasks can be created as reminders about anything – a to do list. Tasks can be Public or Private and can be for the person creating the task or assigned to another colleague. Tasks have a Priority, a due date/time and can be a one-time or repeating task.

**Associating Tasks**. Tasks can be associated to Contact, Candidates, Jobs, Placements, Opportunities or Leads.

**Task Templates.** Templates make completing task easier and more consistent by associating a checklist or reminders for the task. Set up Templates via **Add >Add Task > Task Templates**.

ය Add Task		
OWNER	V RonniNivala HTI-Sixcel	×
ASSIGNED TO		Q
TYPE	✓ Call	•
PRIORITY	✓ Low	
OUE DATE AND TIME	✓ <u>01/11/2021</u> × <u>06:00 PM</u> ×	
ISIBILITY	Public Private	
REMINDER	✓ Never	•
CONTACT	Chris Sixcel	×
CANDIDATE		م
JOB		٩
PLACEMENT		٩



#### Bullhorn References

- Managing Task Templates
- <u>Setting Task Defaults</u>



#### **About Appointments**

Like Notes and Tasks, Appointments are set for a person records and can reference other entities. In addition to setting date, time and attendees for the Appointment, the Appointment includes:

- Communication method and location
- Whether it uses a Distribution List
- Reminders and repeating schedule
- Attachments

NOTIFY ATTENDEES	Yes No	
SUBJECT	•	
OWNER	V RonniNivala	
ATTENDEES		
DISTRIBUTION LIST		
TYPE	✓ Meeting	
VISIBILITY	✓ Public Private	
START DATE	✓ 01/11/2021 X 06:15 PM X	
END DATE	✓ <u>01/11/2021</u> X <u>06:30 PM</u> X	
REMINDER	✓ Never	
COMMUNICATION METHOD	Phone	

#### Bullhorn References

• Scheduling an Appointment with a Candidate or Contact



### SIXCEL